



Keeping Pets

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This leaflet contains a summary of information from our Pets Policy. The Policy is available at www.dunbritton.org.uk. A paper copy is available on request by calling the office.

Requesting Permission

All tenants must make a request to keep a pet in a Dunbritton property. This can be made in writing, by email or by calling or speaking to your Housing Officer. You do not require permission to keep caged birds, rodents or fish. All requests will be considered and permission decisions will be confirmed in writing.

How many pets can you have

- If you live in a flat you can have one domestic pet
- If you live in a house, you may have two domestic pets

What is a domestic pet

- A domestic pet is a cat or a dog
- Permission will not be given for exotic animals (poisonous snakes, animals that have to be imported from abroad or any that require special incubation)
- Dog breeds that are prohibited under the Dangerous Dogs Act are not allowed
- You may not keep a pigeon coup or aviary

If you are unsure about permission for a specific type of pet, please speak to your Housing Officer.

Keeping your pet

If you are given permission for a pet you must adhere to the terms of your Scottish Secure Tenancy Agreement, specifically:

- You are responsible for the behaviour of your pet.
- Your pet must be kept under control at all times.
- You must pick up all pet faeces from communal areas, your garden or anywhere in the development; all pet faeces must be disposed of in an appropriate manner
- You will ensure your pet does not cause a nuisance or disturbance, either through its behaviour, fouling, noise or smell.
- You will ensure that your pet does not cause damage to you, or your neighbours properties.
- You will not leave your dog unsupervised in your garden.
- You must not bury any pet in your garden.

Appeal Process

If we refuse you permission to keep a pet or if we withdraw permission due to failure to manage your pet, you may appeal our decision. Any appeal will be managed through our Complaints Handling Procedure (CHP)

To appeal a decision, either speak to your Housing Officer, call us on 01389 761 486, or e-mail: admin@dunbritton.org.uk

If you need this leaflet in a different format such as another language, large print or in braille, please contact the office and we will do our best to meet the requirements.

We are always happy to respond to any of your queries so please don't hesitate to contact us

In writing or in person: Dunbritton Housing Association Limited,
1 Hatters Lane,
Dumbarton, G82 1AW

Phone number: 01389 761486

Email: admin@dunbritton.org.uk

Web: www.dunbritton.org.uk



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We take the issue of security and data protection very seriously and strictly adhere to guidelines published in the [Data Protection Act of 1998] and the General Data Protection Regulation (EU) 2016/679 which is applicable from the 25th May 2018, together with any domestic laws subsequently enacted. We are notified as a Data Controller with the Office of the Information Commissioner under registration number Z7205348 and we are the data controller of any personal data that you provide to us. Our Data Protection Officer is Daniel Wilson. Any questions relating to this notice and our privacy practices should be sent to Daniel Wilson at 1 Hatters Lane, Dumbarton, G82 1AW, by phone on 01389 310 893, or e-mailed to dwilson@dunbritton.org.uk

